

**PLEASE HELP US IMPROVE  
SIR Inc. CUSTOMER SERVICE SURVEY FORM**

Your First name: Monica

Date of service: 6.18.10 City and State: Gainesville GA

	Excellent	Good	Fair	Poor
Office staff was courteous and helpful.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Staff provided complete, accurate information for you.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A timely response was provided.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Our construction team was professional and courteous.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Our construction team made you feel safe and were clean.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
My overall experience with SIR Inc.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please indicate the name(s) of any staff or worker you would like to commend:

Ben was very courteous + professional.

If you feel we fell short in meeting your service expectations, please describe the situation, including the name of the person involved and the date of the incident occurred:

NA

As a result of your experience with us, what service-related improvement can you recommend?

At fast yearly inspections, inspector showed me areas he was going to recommend for maintenance, but at this inspection he said the guys would not at the office would compare this year's inspection with prior inspections + then decide on maintenance recommendations (perhaps because this was his 1st time here?) I prefer being shown areas right after inspection while inspector is there versus waiting until report - makes it easier to understand.

We thank you for your time; please kindly mail back this form or fax back to **678-866-2524**