

Jun 07 10 10:29a

Matthew Baird

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PLEASE HELP US IMPROVE
SIR Inc. CUSTOMER SERVICE SURVEY FORM

Your First name: Cassie [Redacted]

Date of service: 4/28 City and State: Heartsville, AL

	Excellent	Good	Fair	Poor
Office staff was courteous and helpful. <i>(Always!)</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Staff provided complete, accurate information for you.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A timely response was provided.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Our construction team was professional and courteous. <i>(never @ home when present)</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Our construction team made you feel safe and were clean.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
My overall experience with SIR Inc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please indicate the name(s) of any staff or worker you would like to commend:
Bernadette!

If you feel we fell short in meeting your service expectations, please describe the situation, including the name of the person involved and the date of the incident occurred:
N/A

As a result of your experience with us, what service-related improvement can you recommend?
adjust pricing - very expensive on repairs!